



STONE FLOOR

Your Headache-Free Flooring Solution

**5 QUESTIONS
YOU SHOULD ASK**

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5 QUESTIONS TO ASK YOUR FLOORING STORE

Choosing the right flooring is a significant investment, and asking the right questions can save you time, money, and future headaches. These five critical questions ensure you're fully informed about the product's performance, durability, and suitability for your home or business.

Here's why they're essential:

- **Avoid Surprises:** Understanding whether your flooring is genuinely waterproof or sun-resistant helps prevent costly damage and early replacements.
- **Installation Flexibility:** Knowing your options—like whether the floor can be glued down or if silicon can be used—ensures a smoother installation process tailored to your needs.
- **Proven Reliability:** A product with a solid track record in the Australian market, like StoneFloor, gives you peace of mind about its quality and longevity.
- **Warranty Assurance:** Clarifying warranty details helps you avoid potential disputes and ensures you get lasting value from your investment.

By asking these questions, you're not just picking flooring—you're choosing a long-term solution that fits your lifestyle, environment, and expectations.

Question 1:

“Is the Flooring 100% Waterproof?”

Ensure that the flooring you choose is genuinely waterproof and not merely water-resistant on the surface. It's crucial to avoid the risk of water damage, especially in areas prone to spills or moisture. Many traditional flooring options may suffer damage when exposed to water, making it essential to opt for a flooring solution explicitly designed to withstand water-related challenges.

Question 2:

“Can the flooring be exposed to extended periods of sunlight?”

Most flooring materials can experience issues such as buckling and voided warranties when exposed to direct sunlight over extended periods. It's important to consider the location of your flooring and its susceptibility to sunlight. StoneFloor, in particular, thrives under the sun, offering lasting durability even in areas with prolonged exposure to sunlight. This ensures that your flooring not only looks good but also maintains its structural integrity over time.

Question 3:

“Can I glue down the flooring and use silicon?”

The installation method can significantly impact the performance and stability of your flooring. While many flooring options can only be installed as floating, opting for a glue-down installation allows for greater dimensional stability. StoneFloor stands out by offering flexibility in installation—it can be installed either as a floating floor or glued down. This versatility provides homeowners with more options to suit their preferences and specific installation requirements.

Question 4:

“How many years has the product been in the Australian Market?”

It's important to consider the track record and reliability of a flooring product in the market. StoneFloor, with over years of multi-regional commercial and residential application in Australia, has demonstrated exceptional thermal stability. This stability is especially noteworthy, showcasing minimal expansion and contraction over time. With the current version being the 3rd Generation, incorporating the latest patented extra-large locking technology, StoneFloor proves itself to be a unique and professional product in terms of quality and reliability.

Question 5:

“What does the warranty include?”

Carefully scrutinize the details of the warranty to ensure you are well-informed about the coverage it provides. Pay attention to exclusion clauses to understand what falls outside the scope of warranty coverage. Many warranties for flooring products may have limitations, especially regarding direct sunlight exposure and how long the flooring can be exposed to water. It's crucial to be aware of these limitations to make an informed decision based on your specific needs and the conditions in which the flooring will be installed.

